



The Reasonable Adjustment Digital Flag

Making small changes to help you



What is a Reasonable Adjustment?



We know that some people with disabilities can **find it hard to use NHS health and social care services.**



We can make **small changes** to health and social care appointments and staying in hospital to make them easier for you.

The Law calls these changes Reasonable Adjustments.

This form is going to ask you about **your** Reasonable Adjustments.

But you can talk about Reasonable Adjustments at any time with:



- Health and social care professionals
- Your family
- The people who support you
- Your GP/GP Surgery

What is the Reasonable Adjustment Digital Flag?



We would like you to tell us which Reasonable Adjustments will **help you**.

Your answers will be put **on the computer**.



They will be kept **safe** and shared only with those who have access to your record.

This means that health and social care professionals who have access to your record will **know about the Reasonable Adjustments** you have asked for.



This will make your health and social care appointments and staying in hospital **easier**.

The **Reasonable Adjustment Digital Flag** will show you need reasonable adjustments.

List of Reasonable Adjustments


Below is a list of **things** that may help you.



Please **circle the things that can help you**. You can discuss these with social care or health professional at the service you got this leaflet from, to agree how they can help you.




A longer appointment



An appointment at a quieter time of day



Large print



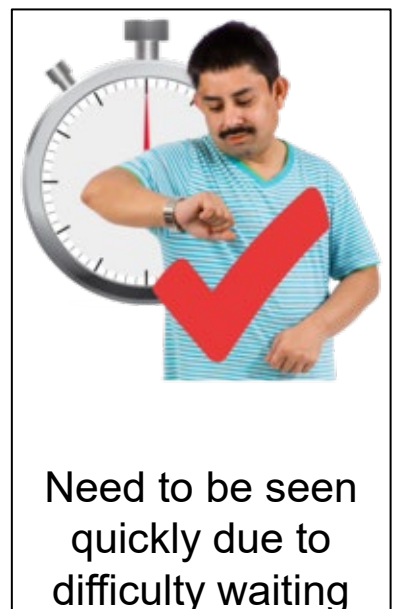
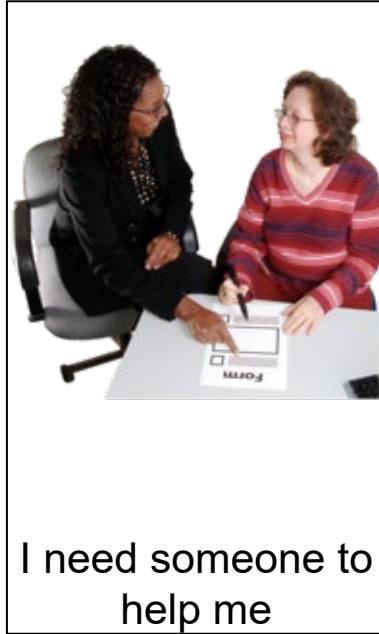
Information in Easy Read



Braille



Sign Language





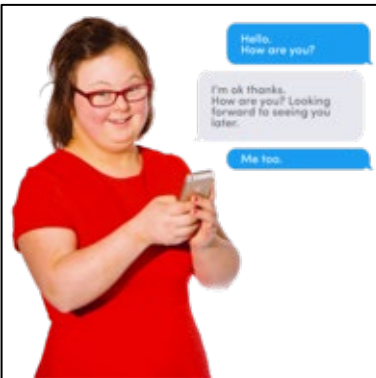
Home visit



Help to check in at appointment



A phone call to remind me of my appointment



A text message to remind me of my appointment



Provide a female member of staff



Provide a male member of staff



Show me equipment before you use it



Extra time to ask questions



A report of my visit written in a way that I can understand



A face-to-face appointment



An online appointment



A telephone appointment



Makaton signing



I need information in a different language

If yes, which language do you need?

Please write any other things you need to help you.



Confidentiality



CLDS looks after your **personal information** very carefully.

We follow the Government's rules about storing and sharing personal information.



We only share your information with other people when

- the rules say we can
- or
- you have said we can
- or
- you or other people may be at risk of harm if we do not



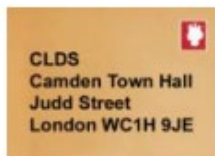
You can find out more about how we use your personal information on the **CLDS website**.

www.camden.gov.uk/your-information1

Contact us



020 79 74 37 37



**CLDS
Camden Town Hall
Judd Street
London WC1H 9JE**



clds@camden.gov.uk

If you would like this leaflet in large print, as audio or in another language, please call 020 7974 3737

